



# RIMS 2019 Boston Marsh-Hosted RIMS Sessions

## PLEASE NOTE

*The session guide includes a day-by-day listing of Marsh speakers at the RIMS 2019 Annual Conference & Exhibition. Every effort has been made to provide accurate and complete information. Please keep in mind, however, that there is always the possibility of last-minute changes.*

## Sunday, April 28, 2019

### **The D&I in Our DNA: Strengthening the Foundations of the Insurance Industry**

4 p.m. – 5:30 p.m.

Marsh is once again proud to sponsor RIMS' Diversity & Inclusion session  
Room: 258AB

Building on our hugely successful inaugural event last year, this interactive session will continue to explore the business imperative of inclusion and diversity throughout the insurance industry from increasing awareness, to developing talent, to creating inclusive cultures, to driving accountability, to sustaining growth and innovation. Register today for what's sure to be another insightful and engaging standing-room-only event.

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## Monday, April 29, 2019

### **Anatomy of a Catastrophic General Liability Loss**

12:05 p.m. – 12:25 p.m.

Ed Colechia | Senior Vice President, Marsh Claim Practice | Marsh  
edward.colechia@marsh.com  
Thought Leader Theater – Booth 799

Walk through the process and decision making required when your organization is in the middle of a catastrophic loss. Prepare a plan to act, not react. Adopt strategies for handling related lawsuits. Review the steps of a postmortem for uncovering what happened and improving the recovery process.

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### **Trade Tariffs and the Global Supply Chain**

12:30 p.m. – 12:50 p.m.

Gayle Jacobs | Vice President, Credit, Political and Security Risks | Marsh JLT Specialty  
gayle.jacobs@jltus.com  
Global Studio – Booth 799

Better insulate your organization's supply chain from political wrangling. Explore changes to global supply chain operations that circumvent trade tariffs. Discuss the management of fallout from moved operations and job losses and the need for lobbying to minimize or eliminate trade tariff impacts.



## Monday, April 29, 2019 (Continued)

### Excellence in Risk Management XVI

1:30 p.m. – 2:30 p.m.

Brian Elowe | Chief Client Officer | Marsh

brian.c.elowe@marsh.com

Room: 258AB

See how the scope and mission of risk management continue to change as a result of regulatory, economic and geopolitical trends. Explore the results of the 16th annual RIMS/Marsh Excellence in Risk Management Survey, a compilation of current, key trends in risk management as identified by members of the profession. Join the discussion about the drivers of risk management and their relation to overall business strategy in the 21st century. Hosted by the RIMS Strategic and Enterprise Risk Management Council.

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## Tuesday, April 30, 2019

### Restaurant Industry Session

8:45 a.m. – 10:15 a.m.

Larry Pearlman | Senior Vice President, Workforce Strategies | Marsh

laurence.pearlman@marsh.com

Room: 157C

The restaurant industry demands that you deal with the pressures of the economy, legislation, commodity costs, labor and changing consumer preferences. Explore these strategic risk management challenges with your peers. Be among the first to examine the annual claims benchmarking results. Participate in the survey in advance and receive a confidential report that compares your company's results by segment and network with restaurant risk colleagues.

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### Real Estate Industry Session: Commercial and Property Industry

10:30 a.m. – 12 p.m.

Jeffrey Alpaugh | US & Canada - Growth & Industry Leader | Marsh

jeffrey.s.alpaugh@marsh.com

Room: 104ABC

Join practice leaders from the nation's largest real estate companies to share ideas, best practices, hot topics and risk management expertise in commercial real estate (CRE). Enhance your knowledge with an overview of unique perils, terrorism and other crises you could face. Learn about pre-loss issues that influence the insurance response to a catastrophe. Discuss enterprise risk management (ERM) processes, the upside of ERM, overcoming its hurdles and its specific benefits for the CRE industry.

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## Tuesday, April 30, 2019 (Continued)

### Turning Premiums into Profits with a Captive Insurance Program

11 a.m. – 12 p.m.

Duke Niedringhaus, ARM | Senior Vice President | Marsh & McLennan Agency

[dniedringhaus@jwterrell.com](mailto:dniedringhaus@jwterrell.com)

Room: 157AB

Captive programs can help your organization control costs, improve margins and take greater control over its insurance programs. Examine how this fast-growing segment of the insurance industry could benefit your organization amid changing market conditions, evolving technology and uncertain economic outlooks. Dissect the ways the captive financial mechanism drives lower costs and improved margins. Uncover how captives have helped organizations overcome market hurdles to profitability.

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### How to Communicate to Your Key Stakeholders: Perspectives from Both Sides of the Board Table

11 a.m. – 12 p.m.

Grant Williamson | Managing Director | Marsh

[gwilliamson@jltcanada.com](mailto:gwilliamson@jltcanada.com)

Room: 156AB

Juxtapose the upside of investing and trading overseas with the downside of risk. Examine the potential hits on the balance sheet and profit and loss statement given current global political and economic tensions. Identify the most affected sectors, what is insurable and what is not covered.

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### How Can Tariffs, Trade Policy and Political Risks Affect Your Business?

12:30 p.m. – 12:50 p.m.

Gayle Jacobs | Vice President, Credit, Political and Security Risks | Marsh JLT Specialty

[gayle.jacobs@jltus.com](mailto:gayle.jacobs@jltus.com)

Global Studio – Booth 799

Juxtapose the upside of investing and trading overseas with the downside of risk. Examine the potential hits on the balance sheet and profit and loss statement given current global political and economic tensions. Identify the most affected sectors, what is insurable and what is not covered.

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### How Climate Resilient Is Your Organization? Meeting a Rising Business Imperative

1:20 p.m. – 1:40 p.m.

Deon Heymans

Managing Director, Marsh Risk Consulting | Marsh

[deon.heyman@marsh.com](mailto:deon.heyman@marsh.com)

Global Studio – Booth 799

Chris Smy

Global Environmental Practice Leader | Marsh

[chris.smy@marsh.com](mailto:chris.smy@marsh.com)



Respond to stakeholder pressure on your organization to assess, define and enact strategies for climate resilience. Gain a competitive edge by integrating climate risks into strategic and operational planning. Adopt approaches to assess the risk and connect initiatives to enterprise risk management.

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## Tuesday, April 30, 2019 (Continued)

### **Engage the C-suite: Leveraging Risk-Related Thought Leadership**

2:10 p.m. – 2:30 p.m.

Brian Elowe | Chief Client Officer | Marsh

brian.c.elowe@marsh.com

Thought Leader Theater – Booth 799

Learn to position risk management to be a key contributor to your organization's strategic thinking. Examine the annual Excellence in Risk Management report from Marsh and RIMS and the World Economic Forum's Global Risks Report to highlight current and emerging risk trends for senior leaders.

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### **#MeToo: Redefining How Insurers Approach Sexual Harassment**

3 p.m. – 4 p.m.

Kelly Thoerig | Senior Vice President | Marsh

kelly.thoerig@marsh.com

Room: 153C

Almost a year after the #MeToo movement formed, sexual misconduct claims continue to surface with implications for companies, the individuals involved, senior management and boards. Delve into the constantly emerging issues compelling a redefinition of the handling of sexual harassment in the workplace and sexual harassment claims. See why old practices are no longer sufficient for sexual harassment exposures and adjust your organization's approach accordingly.

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### **Global Risks 2019: Out of Control or In Your Control?**

3 p.m. – 4 p.m.

John Drzik | President, Global Risk & Digital | Marsh

josephine.smith@marsh.com

Room: 253A

Reid Sawyer, Senior Vice President

Emerging Risks Practice Leader, Marsh

Efforts to "take back control" of political, economic and social power come at a cost—driving polarization within countries and diminishing cooperation on cross-border risks. Prepare to manage the risks of the crossfire as your organization pursues growth, innovation, investment and risk management strategies. Look at the most pressing risks, how businesses approach these global risks and practical steps to strategically manage the most significant risks and opportunities for your organization.

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**Wednesday, May 1, 2019**

**Speak Finance Like a Native: The 90-Minute MBA**

9:15 a.m. – 10:45 a.m.

Daniel McGarvey | Managing Director, US Power and Utility Practice | Marsh

daniel.s.mcgarvey@marsh.com

Room: 156AB

View your organization from the financial perch with an enlightening overview of finance and accounting applied to risk management. Cover financial reporting and analysis, capital budgeting, commodity hedging techniques and innovative risk management tools. Get a crash course in researching your organization's needs and addressing the executive suite. Learn to prepare a hard-hitting business case in the language of finance that makes senior leaders stand up and take notice.

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**Anatomy of a Cyber Event Claim**

10:25 a.m. – 10:45 a.m.

Matt O'Connor | Vice President, Forensic Accounting and Claims Services (FACS) Practice | Marsh

matt.oconnor@marsh.com

Thought Leader Theater – Booth 799

Organize an effective response to cyber event loss based on factors that influence recovery. Isolate mistakes and best practices for managing the claim recovery and adjustment process so that claims, financial recovery and lifecycle of the adjustment go smoothly.

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**What You Need to Know When Advising the Board about Investigations**

11 a.m. – 12 p.m.

Sarah Downey | D&O Product Leader | Marsh FINPRO

sarah.d.downey@marsh.com

Room: 153C

Nearly every business will face the prospect of an internal—and, possibly, consequent governmental—investigation. Whether you face allegations of fraud, sexual misconduct, regulatory violations or safety issues, know the governance and risk management implications as well as coverage options. Develop skills in conducting meaningful discussions with the board and senior management on organizing and conducting internal investigations and self-reporting.

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## Wednesday, May 1, 2019 (Continued)

### **Risky Business: Six Safety Trends to Address in Today's Evolving Workplace**

11 a.m. – 12 p.m.

Larry Pearlman | Senior Vice President, Workforce Strategies | Marsh

laurence.pearlman@marsh.com

Room: 160AB

Ergonomics, wearables, robotics, changing demographics, temporary workers—monumental changes in how and where work is performed create new risk and safety challenges that you need to address. Examine recent research into emerging workplace risks and ways to enhance or develop your safety strategy. Using data, case studies and your own experience, compare your current focus with what is largely missing from corporate safety plans. Learn how to manage these emerging risks through appropriate identification and mitigation techniques.

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### **The Future of AI and Insurance**

11:40 a.m. – 12 p.m.

Asha Vellaikal, PhD | Managing Director & Global Head, Marsh Digital Labs | Marsh

asha.vellaikal@marsh.com

Innovation Hub – Booth 1099

Find ways your organization could benefit from changes to the ways insurers gain information for insights and program development through artificial intelligence (AI). Learn to leverage AI disruption to insurance and risk management processes and strategies in order to remain relevant.

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### **Environmental Insurance 101: Managing Environmental Risk with Insurance in 2019**

1:30 p.m. – 2:30 p.m.

Grant Nichols | Senior Vice President, Environmental | Marsh

grant.nichols@jltus.com

Room: 160AB

Get your introduction to modern environmental insurance products—what they cover and how they work. Explore how these products can be used to manage the often unknown costs of environmental liabilities in various circumstances—mergers and acquisitions, property transfers, commercial leases, property development and construction, cleanup compliance and claims settlement. Discover insight into procuring environmental insurance coverage to ensure that you receive the benefits you expect.

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