### MARSH JLT SPECIALTY

## **Marsh FINPRO**

**Broad Views, Better Solutions** 





Regulatory uncertainty. Crippling cyber-attacks. Interconnected global risks. A changing geopolitical landscape. Emerging technologies. Companies and their directors, officers, and other senior leaders face extraordinary risks in today's business environment. While some risks have evolved, others are new, and more may be just around the corner. Regardless of where on the spectrum your risks are, the frequency and severity of losses have reached unprecedented levels. It is increasingly common for major claims to result in multi-million dollar settlements and defense costs. And we are seeing more claims that cannot be indemnified by businesses, leaving the personal assets of directors and officers exposed.

To manage these risks, consider the following:

- Are your insurance limits sufficient?
- Are your coverages and exposures aligned?
- Are the personal assets of your directors and officers safe?
- What are the risks as your company expands internationally?
- In the event of a loss, will your claims get paid?
- Are you efficiently transferring your cost of risk?
- Are your programs optimized for the future?



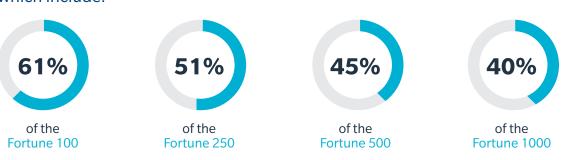
Marsh's FINPRO Practice is committed to developing risk solutions

and services to help you answer such questions and ultimately thrive. Creativity, innovation, and ongoing investment in analytics are our hallmarks. Across several industries and sectors, we can deliver technical expertise, knowledge of legal and regulatory trends, specialized claims advocacy services, and deep access to insurers — all to help you develop and implement a risk management program tailored to your risk issues.

Traditional Coverages	<ul> <li>Directors and officers (D&amp;O Liability).</li> <li>Employment practices and wage and hour liability.</li> <li>Fiduciary liability.</li> </ul>	<ul><li>Crime/fidelity.</li><li>Kidnap/ransom/extortion.</li></ul>
Professional Liability/Errors & Omissions (E&O) Liability	<ul> <li>Network security cyber liability.</li> <li>Financial institution E&amp;O.</li> <li>Architects and engineers E&amp;O.</li> <li>Technology E&amp;O.</li> <li>Lawyers professional liability.</li> </ul>	<ul> <li>General partnership liability.</li> <li>Accountants E&amp;O.</li> <li>Managed care E&amp;O.</li> <li>Commercial E&amp;O.</li> <li>Miscellaneous E&amp;O.</li> </ul>
Nontraditional Coverages and Solutions	<ul> <li>Transactional risk insurance, including representations and warranties, tax indemnity, and contingent liability.</li> </ul>	Intellectual property.

# Marsh's US FINPRO Practice by the Numbers





3,900 D&O clients, of which 900 are public companies



**330** dedicated FINPRO colleagues in the US across **30** offices, including:



## Insurance and Risk Management Services and Solutions

#### Analytics

Comprehensive data and analytical tools can help you understand your organization's exposures to a variety of risks. Marsh's FINPRO analytical modeling provides key statistical and actuarial data points using award-winning technology platforms that can help you make more informed risk management and insurance purchasing decisions. Our suite of analytical tools include:

- **Proprietary benchmarking:** Compares premiums, limits, retentions, and other program elements against peers to better understand risks and ensure the most cost-effective risk management program.
- **D&O IDEAL model:** Provides predictive information to help analyze the frequency and severity of D&O settlement outcomes in securities litigation typically the largest exposure for directors and officers.
- **Cyber IDEAL model:** Quantifies the likelihood that a company will incur a breach and its potential severity, including defense costs and third-party liability, which can ultimately reduce the uncertainty surrounding a data breach.
- **D&O and cyber risk profile analysis:** Provides a comprehensive and balanced assessment of selected management, industry, service, operational, and financial/risk mitigation characteristics that can affect insurance pricing and terms.

#### **Claims Advocacy**

Proactive claims advocacy can help drive fast and favorable claim settlements. Our claims advocates — who are involved before a claim occurs by reviewing and drafting relevant insurance policy wording — can help optimize your organization's cash flow and maximize insurance recoveries for complex claims. Marsh's best-in-class claims process includes:

#### **The Claims Advocacy Continuum**

Renewal and Peer Review Process	Circumstances Giving Rise to a Claim	Claim	Initial Advocacy	Coverage and Negotiation Advocacy	Resolution Advocacy
Negotiate and draft sophisticated manuscript	<ul> <li>Provide advice on whether to provide notice and the ramifications of filing a claim.</li> </ul>	• Report claim to all applicable insurers.	<ul> <li>Prepare timely, accurate, and complete notification.</li> </ul>	<ul> <li>Analyze reservation of rights letters and assist in preparing effective response.</li> </ul>	<ul> <li>Provide innovative solutions and approaches.</li> </ul>
wording. Study and compare wordings from alternate insurers, and make			<ul> <li>Assist with the approval of defense counsel.</li> <li>Establish and maintain communication lines with insurers.</li> </ul>	<ul> <li>Facilitate timely and appropriate advancement of defense costs.</li> </ul>	<ul> <li>Offer zealous advocacy with insurer senior management (claims and</li> </ul>
recommendations. Draw upon our vast claims experience to identify and address any ambiguities in coverage.					underwriting). • Periodically review open inventory with local servicing office.

#### UNSURPASSED TECHNICAL KNOWLEDGE + STRONG RELATIONSHIPS WITH MAJOR INSURERS + PRACTICAL REAL-TIME CLAIMS EXPERIENCE = OPTIMAL CLAIMS RESOLUTIONS

#### Innovation

The evolving landscape of financial and professional liability often requires fresh approaches and innovative solutions. Marsh has consistently developed new solutions that focus on emerging client exposures, pioneered new ways of transferring and financing risk, and created new markets when risk capital was insufficient to meet client needs. Recent innovative FINPRO solutions include the following:





Online Cyber Risk Technology Risk Self-Assessment Discovery Tool	Cyber CAT 4.0	Cyber ECHO	Marsh Beazley Manufacturers First Response	Cyber Catalyst by Marsh
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## **Industry Centers of Excellence**

In addition to FINPRO product specialization, we have taken a more focused approach to delivering value as defined by our clients and their industries. Marsh's US FINPRO Industry Practice includes eight formal industry Centers of Excellence (COEs) with risk advisors that can address both historical and newly evolving risks. With a concentration of similarly situated clients, COE colleagues have already solved many unique challenges for organizations. FINPRO industry COEs include:



Marsh's US FINPRO Industry Practice also has specialized knowledge of other industries, such as higher education, chemical, and manufacturing. In addition, our dedicated Digital Asset Risk Transfer (DART) team focuses on providing services to those working with blockchain technology and digital assets. And other product and industry specialization enables our colleagues to gain clear views into the macroeconomic, regulatory, and operational trends and issues faced by our clients. This helps inform how we approach today's evolving risks so that we can deliver value through our offerings and proprietary solutions.

## **Multinational Focus**

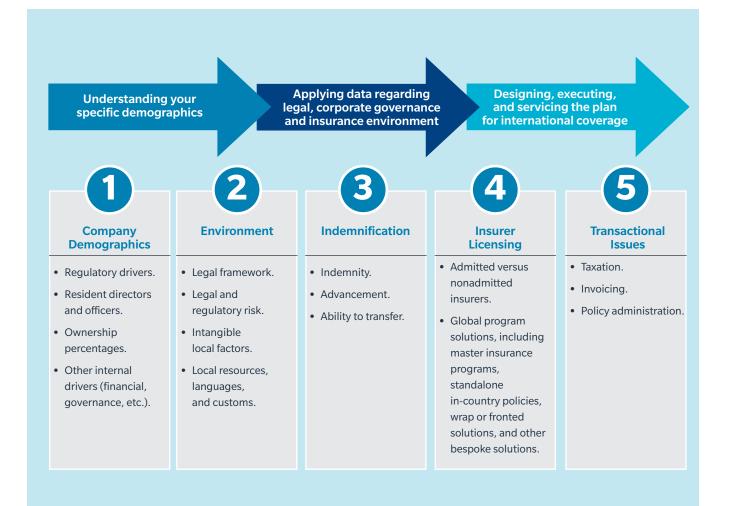
More organizations are focusing their attention on the potential opportunities in global and emerging markets. Marsh's global footprint can help clients to properly assess, prioritize, and address their exposures, including foreign regulations, taxes, and indemnification factors.

Our multinational FINPRO team understands your company's:

- Demographics.
- Legal environment, including regulatory risks.

- Indemnification needs.
- Insurer licensing admitted versus nonadmitted.
- Transactional issues, including taxation, local resources, and languages and customs.

The Marsh process is designed to be measured, replicated, tracked annually, and adjusted given different evolving factors such as acquisitions or expansion into new countries. This thoughtful approach can withstand scrutiny by internal stakeholders and external observers.



For more information on how Marsh can help, visit marsh.com, contact your Marsh representative, or:

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Marsh JLT Specialty is a trade name of Marsh LLC.

Marsh is one of the Marsh & McLennan Companies, together with Guy Carpenter, Mercer, and Oliver Wyman.

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